

Escalation Matrix for Portfolio Management Services (PMS)

Details of	Contact Person	Contact Address	Contact Number	Email ID	Working Hours
Customer Care	Bindu Sharma	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233000	investorgrievance.awpl@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Head of Client Experience	Lubena Alam	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233223	lubena.alam@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Head – Compliance/ Grievance Officer	Shailesh Adukia	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-68601805	shailesh.adukia@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Principal Officer	Surjitt Arora	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-62543360	surjitt.arora@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
CEO	Amrita Farmahan	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233000	amrita.farmahan@ambit.co	Monday to Friday 9:30 A.M to 6 P.M

If not satisfied with the response, you can lodge your grievances with SEBI at <https://scores.gov.in/scores/Welcome.html> or you may also write to any of the offices of SEBI. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

The client may also consider the Online Dispute Resolution (ODR) through the Smart ODR portal at <https://smartodr.in>.

Escalation Matrix for Research Analyst (RA)

Details of	Contact Person	Contact Address	Contact Number	Email ID	Working Hours
Customer Care	Bindu Sharma	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233000	investorgrievance.awpl@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Head of Client Experience	Lubena Alam	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233223	lubena.alam@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Head – Compliance/ Grievance Officer	Shailesh Adukia	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-68601805	shailesh.adukia@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Principal Officer	Viral Shah	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233271	viral.shah@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
CEO	Amrita Farmahan	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai – 400013	022-66233000	amrita.farmahan@ambit.co	Monday to Friday 9:30 A.M to 6 P.M

If the resolution is unsatisfactory, the client can also lodge grievances through SEBI's SCORES platform at www.scores.sebi.gov.in Step

The client may also consider the Online Dispute Resolution (ODR) through the Smart ODR portal at <https://smartodr.in>.